

Date: Wednesday, 28th July 2021  
Our Ref: MB/SS FOI 4827

Sid Watkins Building  
Lower Lane  
Fazakerley  
Liverpool L9 7BB  
Tel: 01515253611  
Fax: 01515295500  
Direct Line: 01515563038

**Re: Freedom of Information Request FOI 4827**

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 26th July 2021.

Your request was as follows:

1. Does the NHS Trust contract a private security company to provide Security Officers to work onsite, or employ an 'in house' team of Security Officers, or both?

[Here at The Walton Centre NHS Foundation Trust \(WCFT\) an external contractor provides security .](#)

2. Please provide a copy of the most recent 'training needs analysis' conducted at the Trust for a Security Officer role or, explain why there isn't one.

[Required training for security officer is part of the contract with external security contractor. Includes various training, including SIA accreditation for CCTV, conflict resolution and physical intervention training. Security officers also attend the Trust's internal Personal Safety Training, which includes conflict resolution, breakaway and physical intervention.](#)

3. Do Security Officers have autonomy to remove people from the Trust's premises i.e. without seeking advice from clinical staff as to whether or not the person to be removed requires medical advice, treatment or care?

[In certain circumstances yes. Would very much depend on the situation e.g. Trespasser with no right to be on site and not a patient could be removed.](#)

4. Are Security Officer training deficiencies that are known to exist listed on the NHS Trust's Risk Register?

N/A

Please see our response above in [blue](#).

**Re-Use of Public Sector Information**

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with

guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at [www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

**Please remember to quote the reference number, FOI 4827 in any future communications.**

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliff House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

*Mike Burns*

**Mr. Mike Burns, Executive Lead for Freedom of Information**